



# SURGE PRO

## Waterproof Headphones™

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### About Your Headphones

By incorporating H2O Audio's patented waterproof technology with the same high-performance, balanced armature drivers found in hearing aids and professional sound studio monitors, Surge Pro Waterproof Headphones deliver highly accurate sound reproduction in a compact size that is perfect for active use in any environment. Surge Pro Waterproof Headphones feature a wide variety of earplug sizes and styles designed to isolate ambient noise and create a watertight seal.

Includes:

- 5 pair of black elastomer earplugs: XS, SM, MD (Installed), LG, and XL
- 2 pair of black foam earplugs: S/M and M/L

The insides of the black elastomer earplugs are labeled to aid in identification. Flip them inside out to identify sizes.



### Achieving the Best Fit

To get the best performance out of your Surge Pro Waterproof Headphones it helps to take the time to ensure a proper fit. We encourage you to experiment with different earplug sizes, styles, and the angle of insertion until you find the combination that sounds and fits best.

Here are a few tips we've discovered through feedback from our customers:

- Push the earplugs into your ear canals far enough to establish a secure fit but not so far they become uncomfortable.
- A tighter seal may be achieved by pulling your upper ear back while inserting the earplugs.
- You may find it preferable to use different size earplugs for each ear.

For optimal in water performance, the earplugs should completely seal your ear canals:

- Insert earplugs before your ears get wet to achieve the best watertight seal.
- Larger size earplugs may be preferable during active and/or in water use as they may offer more contact with the ear and a tighter seal.

Additional tips for swimmers:

- Wrapping the headphone cables around your swim goggle straps before placing them in your ears can help secure a better fit.
- The headphones may stay in place more easily if they are tucked underneath a swim cap.

### Maintaining Your Headphones

Your H2O Audio Surge Pro Headphones are completely waterproof. After any activity involving heavy perspiration, in-water usage, or inclement weather, you can rinse off your headphones with clean water and let them air dry for your next use.

### FAQs

**1. My new Surge Pro Waterproof Headphones sound distorted right out of the box. What should I do?**

*Surge Pro Waterproof Headphones have sealed, watertight speaker chambers. During initial use, your headphones may sound distorted or operate at a low audio level due to a vacuum formed in the speaker chamber during air travel or shipment. Volume and sound quality will return to normal once the pressure equalizes.*

*Playing the headphones at 90% volume for 30 minutes typically solves this problem. If the problem still occurs, wait 24 hours and test again as the headphones will usually equalize within a short period of time. If your headphones do not equalize or if you have any questions, please contact H2O Audio Customer Service.*

**2. The sound is intermittent from my headphones. How can I fix or replace them?**

*Ensure the waterproof headphones are plugged in completely. If the problem still continues please contact H2O Audio Customer Service.*

**3. What happens if my Surge Pro Waterproof Headphones fall out of my ears while in the water?**

*Surge Pro Waterproof headphones are 100% waterproof and can be exposed/submerged in water for an unlimited amount of time. If the headphones come out of your ears and fall into the water, simply shake or blow off any water that remains in the earplug to ensure the best sound experience.*

## Product Specifications

Driver Type	Balanced Armature
Driver Size	6.5 mm
Frequency Response	18 – 20,000Hz
Impedance	56 Ω
Max Input Power	5 mW
Plug Type	3.5 mm gold plated
Cable Length	3.9 ft
Depth Rating	12 ft
Warranty	1 Year

## Safety Information

Please read this manual carefully. If you have any questions please contact H2O Audio Customer Service prior to use.

Improper use of this system may cause the user to make mistakes or decisions that may lead to serious injury or death.

Always make sure to have the audio player volume turned to zero and the headphones turned away from the ears when turning on the audio player. If the volume level is not zero when the audio player is turned on, it may cause ear injury due to a sudden burst of volume. The volume should be slowly increased with an audio track playing to set the speaker volume to comfortable output levels prior to positioning the headphones next to the ears. Hearing experts advise against continuously loud and extended play. If you experience ringing in your ears, reduce volume or discontinue use.

It can be potentially dangerous to use headphones while engaging in activities that require your full attention. You should exercise extreme caution or discontinue use in potentially hazardous situations. Do not use the headphones while driving, cycling, or operating any motorized vehicle. It may create a traffic hazard and is illegal in some areas. Those users that elect to utilize this system at, or near, the water's surface, must maintain safety awareness of moving water crafts

**WARNING:** Earplugs should always be used.

**WARNING:** Contains small parts which may be a choking hazard. Not suitable for children under 3 years old.

**WARNING:** This product contains magnetic material.

## Warranty Coverage

H2O Audio guarantees, to the original purchaser only, that the equipment purchased is free of defects in material and/or workmanship under normal recreational use for a period of one year (1) from date of consumer purchase from an Authorized Dealer; provided that proper care and maintenance have been performed as prescribed by the owner's guide included with the equipment. Should this product prove to be defective for any reason (other than those listed as limitations below) the product will be serviced or replaced at H2O Audio's sole discretion at no charge (excluding shipping and handling). This warranty shall be void if the equipment has been tampered with by anyone not authorized to perform service. The warranty is non-transferable and extends to the original purchaser only and is valid only if the equipment was purchased from an Authorized Dealer. Warranty does not extend to cover damage from accident, abuse, tampering, lack of maintenance, theft, or loss. Service or modifications by anyone other than an Authorized H2O Audio agent will void the warranty. H2O Audio will not be responsible for recovery or replacement of the product in the event of loss or theft. H2O Audio, its Authorized International Distributors, and Authorized Dealers make no other warranties, either express or implied or orally, or in writing, with respect to any other warranty coverage except those expressly stated within the preceding sentences. H2O Audio will not be held responsible for any agreements orally or in writing with the exception of those expressly included in this warranty statement. The warranty registration and the terms contained herein supersede all statements contained in any and all owner's guides, instruction cards, or other equipment literature or catalogs. In no event will H2O Audio, its Authorized International Distributors, and Authorized Dealers be held responsible or liable for any personal injuries resulting from the use of the covered equipment, or for any other damages, whether direct, indirect, incidental, or consequential; even if H2O Audio has been advised of such damages.

## Double Your Warranty Offer

If you register your product online at [www.h2oaudio.com/productregistration](http://www.h2oaudio.com/productregistration) we'll double your warranty from 1 year to 2 years.

## Return Authorization

Prior to any return, a Return Authorization (RA) number must be obtained. To receive an RA number, go online to [www.h2oaudio.com/ra](http://www.h2oaudio.com/ra) and follow the instructions on how to return a product. Proof of purchase from an Authorized Dealer will be required.

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